

Request for proposals for NOHT-ÉSON System Planning Report

Maximum Budget	\$100,000 including HST
Proposal Submission Deadline	Feb. 10, 2025
Proposals Submitted via Email to:	pm@noht-eson.ca

Introduction

The Niagara Ontario Health Team – Équipe Santé Ontario Niagara (NOHT-ÉSON) is a partnership of the Niagara region’s health and social care providers organized under the Province’s Ontario Health Teams initiative.

Together, NOHT-ÉSON members are working to create an inclusive, efficient health and social care system that integrates and streamlines the delivery of health care and social services, making it easier for Niagara residents to access the care they need, and improving the overall experience and health outcomes for Niagara’s residents.

Our membership is comprised of nearly every type of health and social care organization in the region, including academic institutions, acute-hospital and complex care providers, community health centres, community support organizations, Indigenous health and social service providers, mental health and addiction treatment providers, primary care providers, rehabilitation and complex care providers, French-language support organizations, and several departments of the Region of Niagara.

The membership is also comprised of patient, client, family and caregiver representatives who ensure the perspectives of people with lived experience accessing health and social services in the Niagara region are included.

In addition to improving the health of Niagara residents, the NOHT-ÉSON also serves as a platform to advance the institutional knowledge of its members, maintains effective communications with the public, and provide health and social care organizations with a unified voice to address health and social services concerns facing residents of the Niagara region.

Scope of Work

The NOHT-ÉSON is seeking professional services to develop a system planning report (title to be determined).

System Planning Report

The purpose of the report is to consolidate and analyze population health and service utilization data across the health and social care continuum in Niagara with a goal to inform health system planning for the next 5 to 10 years. At a minimum, the report should include:

- **Population Trends:** demographic analysis, socioeconomic determinants, and population projections over the next five years (changes in size and structure);

- **Health Trends:** key indicators (e.g. rates, chronic diseases, behavioural risk factors), emerging issues, and health and social inequities;
- **Health and Social Service Utilization:** service and access use, utilization trends, service gaps, and patient/client experience;
- **System Capacity and Resources:** workforce, infrastructure, and financial resources;
- **Priority Areas for Action:** needs assessment, recommendations, and equity considerations;
- **Five-Year Forecast:** trends and implications, and planning scenarios; and
- **Conclusion:** summary, and call to action.

Submission Requirements

Applicants are asked to include the following information in their submissions:

- Understanding of project goals and scope
- Approach and methodology, including identification of data sources/databases, collection tools and techniques, analysis tools and techniques, and engagement of interested and affected parties;
- Qualifications and experience;
- Cost and value;
- Detailed phases and timelines; and
- Communication and collaboration.

Key Phases and Timelines

- Project kick-off as soon as possible
- Final report completed, presented, and disseminated by September 2025