



Niagara Ontario Health Team - Équipe Santé Ontario Niagara (NOHT-ÉSON)

Job Title:	NOHT-ÉSON Project Manager, Population Health
Location:	Niagara Region – remote work opportunity; strong preference for Niagara Based Applicants
Hours of Work:	Full-time, Monday to Friday, 37.5 hours/ week
Annual Rate:	\$85 000 – 90 000
Reports To:	Executive Director
Posting Date:	May 16, 2025
Closing Date:	June 6, 2025

This is a contract position, expiring on March 31, 2027 with the possibility of renewal. Submit resume with cover letter to hr@noht-eson.ca.

Job Description – NOHT-ÉSON Project Manager, Population Health

Recognizing and building on the expertise and knowledge of our people, NOHT-ÉSON is committed to a collaborative culture and eliminating barriers to access to equitable, inclusive, respectful and culturally safe care and services for all patients/clients, caregivers, and families, with a particular focus on the unique barriers present for Indigenous, Francophone or other equity deserving populations.

Position Summary:

Reporting to the Executive Director, the Project Manager for Population Health provides comprehensive day to day strategic support to the NOHT –ÉSON Planning Table comprised of a broad range of healthcare, community support sector, patient/family/client/caregiver members and social services providers.

NOHT-ÉSON is looking for an individual who has excellent knowledge of the community gained through community outreach and research activities. This includes awareness of the health disparities that exist among various groups within the community dictated by social determinants of health such as discrimination, location and income. Hence, this individual will strive to work with various internal and external partners in the community, to analyze health data and identify policies and programs that can improve outcomes and address inequities. They will also measure existing programs' participation and success rates to determine their effectiveness.

To ensure the NOHT-ÉSON's Population Health Strategy is successful, the Project Manager for Population Health will demonstrate strong critical thinking and problem-solving abilities. Most importantly, the successful candidate must be adept at forging trusting working relationships in order to bring health agencies and organizations together to improve overall community health and develop engagement strategies with and for priority populations, as well as equity deserving groups.

Education and Training

- Relevant degree in Healthcare or Business Administration, Public Health, Epidemiology, Social Studies or another related field.
- Current criminal record check.

- Valid Ontario driver's license and insurance, and access to a vehicle as some travel in the Niagara area may be required.
- Bilingualism (English-French), written and verbal, would be an asset.

Knowledge and Experience

- Minimum five (5) years of Project or Change Management Experience; Experience in a health care setting is an asset.
- Expertise in Population Health and clinical data sets including knowledge of and experience applying the population health promotion model.
- Experience in partner relations and engagement.
- Experience with design and launch of new reporting initiatives.
- Demonstrated success in developing and supporting multiple projects and multi-partner initiatives.
- Knowledge of Ontario Health Teams as well as an understanding of the services provided by the various NOHT-ÉSON partners is an asset.
- Demonstrated knowledge of or experience working with First Nations, Métis or Inuit Communities including the diversities amongst First Nations, Inuit and Métis communities, cultures, and histories.
- A proven awareness of the legislative framework pertaining to French language services in Ontario, and how it pertains to NOHT-ÉSON work. Being bilingual is an asset.
- Previous experience with and/or knowledge of a consensus decision-making model.
- Advanced knowledge of Microsoft Office (Outlook, Word, Excel and PowerPoint)
- Committed to a culture of equity, diversity, inclusion and anti-racism /anti-oppression (AR/AO).
- Experience working in a virtual environment is an asset.

Skills and Abilities

- Ability to work both independently and collaboratively with a variety of disciplines, sectors and internal/external partners.
- Solid problem-solving techniques and facilitation skills.
- Strong judgement skills with a results orientation focus, strategic thinking and reasoning skills involving highly complex issues and limited precedent.
- Understanding of changing priorities, trends, and/or other internal and external emerging issues and their potential impacts on goals, priorities and activities within the function and across the organization.
- Ability to foster a climate of cooperation amongst, and builds solid relationships with public agencies, government, boards, committees and other partners.
- Effective communicator with strong organizational skills, community focused orientation and commitment to providing quality services.
- Ability to synthesize information from multiple sources into high quality deliverables (technical reports, strategic plans, presentations).
- Ability to be resourceful, creative, adaptive and flexible.
- Promote the NOHT-ÉSON values, fostering a culture of inclusion, cultural safety and quality customer service.
- Flexibility to work outside regular business hours as required.

Duties and Responsibilities

Ensure inclusion of lived experience, Indigenous and Francophone voices and experiences are identified and expressed in all work.

- Oversee an annual work plan that is focused on working to improve group health outcomes through community engagement and targeted programs.
- Monitor and report on the performance, quality and effectiveness of strategies that support Population Health Management for the NOHT-ÉSON using a health equity approach.

- Participate in and provide subject matter expertise on system- and regional-level performance measurement indicators.
- Identify novel datasets that can be leveraged to better inform population health and value-based care initiatives.
- Engage other areas of the NOHT-ÉSON in order to advance Population Health and Value Based Health Systems data-related priorities.
- Build relationships with key system partners, including Ontario Health Teams, Regions, and the Ministry of Health.
- Work collaboratively with analytics partners within the community to identify and overcome barriers successfully.
- Develop and manages broader partner relationships, including clinicians and administrators at various levels, in order to design, pilot and execute various initiatives
- Facilitate discussions and develop strategies, tactics and deliverables in successfully engaging with patient/family/client/caregiver groups, priority and equity deserving populations
- Other duties as assigned.

The NOHT-ÉSON recognizes and values the diversity of Ontario. We strive for a collaborative culture and are an equal opportunity employer, welcoming and encouraging qualified applicants from Niagara and surrounding communities, of all ages, gender identities, cultural, racial, ethnic and religious backgrounds, sexual orientations and abilities to apply. We are committed to creating and promoting an inclusive, barrier-free and accessible environment.

If you have been contacted for an interview and require accommodation to ensure equal participation, please advise us what you may require in respect to materials or processes to ensure we can meet your needs.